

Reminder: 3% credit card fee effective March 3, 2026

This will help the Club reduce costs and enable us to invest in exciting upgrades and improved amenities, as unfortunately, credit card fees currently cost the Club up to \$180k per year. The great news? You will be able to easily avoid this fee as a Samena Club member!

We are introducing an ACH/bank draft option for your dues billing, as well as a 'charge to account' feature that will enable our members to continue to sign up for your favorite programs without extra cost. Members who opt in to ACH/bank draft will also be able to 'charge' up to \$1,000 on their next Samena bill/payment to allow for swim lesson registration, camp signups, and more. Charges made to your account will be paid automatically through our monthly billing process.

Setting up ACH/bank withdrawal

Online – Please return the [autopay authorization agreement](#).

Log in, select Account Information, then Billing Information. →

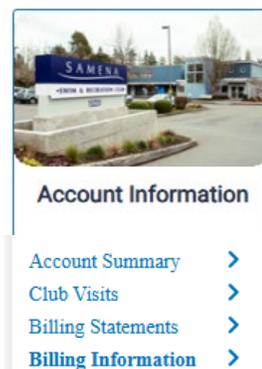
Once in the 'Billing Information' screen, change the 'Active Auto Pay Information' dropdown menu to 'Bank Account'

Billing Information

Active Auto Pay Information:

Bank Account Information

- Bank Account
- Bank Account
- Credit Card



After completing the required bank information, click the blue 'Submit Changes' button at the bottom-right of the screen.



At the Front Desk, show our staff a check or bank printout of your account number and routing number. They can type it directly into your membership profile for you. Members must sign the Auto Pay Agreement.

Using the Charge to Account feature

Members who have set up ACH/bank withdrawal will also be able to utilize a 'charge to account' function in person when signing up for programs or purchasing items. Members must first sign the [Auto Pay/Charge to Account agreement](#) and have a photo on their member profile. A maximum of \$1,000 may be charged to a member's account and will be automatically paid during the Club's regular monthly billing process. At the Front Desk, only adults listed on the account with updated photos may use the Charge to Account feature, and a signature will be required during the transaction.

Online

Once in the payment screen, select the 'Charge to Account' Payment Method. Complete the transaction as normal.

Payment Method

- Credit Card
- Charge To Account
- Credit/GC