



July 29, 2020

Dear Samena Members;

Our pools have been open for just over a month now and I would be remiss if I did not take a moment to thank our supporting members. Your continued support during our closure allowed Samena to be responsive to ever changing guidance, purchase the required supplies and PPE, and train and prepare our staff for new safety protocols and procedures to be able to open in the safest manner possible. Thank you to our amazing and supportive Samena community!

Now there's more good news! Beginning August 1st, we will expand Club hours to Monday-Friday 5:30am-9:30pm, Saturday 7am-6pm, and Sunday 9am-6pm. It has been wonderful to see so many of our members utilizing the facility again and we are excited to be able to expand our operating hours creating even more opportunities for you to access the Club. Unfortunately, there is still an issue with members not showing up or not cancelling their lap swim reservations. This greatly reduces the number of members that are able to access the Club. To encourage the efficient and respectful use of club resources and enable pool use by as many members as possible, on Monday August 3rd we will implement a \$15 fee for reservations that no show and those that cancel less than 2 hours before their scheduled reservation. Please see the attached document on instructions for canceling your reservation.

As you may be aware, last Thursday the Governor announced changes to the "Safe Start" reopening plan, in which he mentioned a change to indoor pool guidelines. Yesterday we were informed by the Governor's office that indoor pools will **NOT** be included in the upcoming guidance changes and we can continue our current procedures.

Currently, we continue our holding pattern in Phase 2.

Club offerings include [Members only]:

Lap Swimming

Day Camps

Swim Lessons (Private & group-coming soon)

1:1 Personal Training

Small Group Personal Training

Group Fitness Classes (limited to 5 participants)

1:1 Tennis Lessons, group Tennis lessons

Tennis Court reservations

Online Fitness Classes

Your account must be active and current to reserve/book any of the service and programs that are being offered. Billing for August will begin on Wednesday the 5th. Please reach out by Sunday August 2nd if you'd like to unfreeze to your account to utilize the Club.

The staff is working hard to be nimble and responsive to changing guidance and as we have seen in the past few weeks, guidance can change often. We will continue to monitor these changes and communicate if they impact our operations. In addition to our member email, please visit our [website](#) and [Facebook page](#) to stay informed on Club activities.

Thank you for your continued support,

Tonya Swick
Executive Director