

Samena Swim Lessons Information & Policies

REGISTRATION: For Evening Lessons, registration closes at 9:30pm two Fridays before the lessons begin. For Summer One Week or Two Week sessions, registration closes at 9:30pm the Wednesday before the session begins. Priority will be given to Members first, then Non-Members according to registration date.

SWIMMER ABILITY LEVEL: If your child is already in our swim program, leave the level blank and indicate the child is already enrolled. The lesson coordinator will put your child in the correct class based on the information given by your child's last instructor. Otherwise, please indicate the level you believe will be appropriate for your swimmer by reading the level information sheet on the back of this page. If you do not know what level would be appropriate for your child, please schedule a level assessment with the Swim Lesson Coordinator at ext. 115.

HOUR PREFERENCE: Please indicate a first and second time choice. Your child will get one of these two choices. To provide flexibility in forming classes, we reserve the right to assign a swimmer to a class in either of the two times listed. If you only have one time preference, we may not be able to place you in a lesson, and any refund given will be less a \$25 cancellation fee. As we cannot guarantee a specific time, no credits or refunds will be issued if you are assigned a class during your second time preference. If we are unable to assign a class to either time preference, we will issue a full credit/refund.

INSTRUCTOR PREFERENCE: We cannot guarantee the assignment of a swimmer to any particular instructor. You may indicate a preference, but please realize it may not be possible to accommodate your requests. No credits or refunds will be issued if we are unable to grant a request for an instructor. Please email amandat@samena.com for any requests.

CONFIRMATION: Samena will email or call all parents by the weekend prior to the start of your lesson. If you do not receive an email or phone call by Friday prior to the start, please call us at 425-746-1160.

CANCELLATION: Cancellations or changes must be received no later than the Friday 5:00pm before the session begins; credits will be issued and can be applied to future lessons, less a \$25 administration fee. No credits will be given once the session starts. Refunds issued only if Samena cancels a class.

MISSED CLASSES: We do not offer makeup lessons, and there are no pro-rated refunds for classes missed during the session.

NON-MEMBER REMINDER: Please arrive a few minutes early to your first class in order to leave yourself time to pick up your check-in card from the Front Desk and find your instructor in the pool. The swimmer can only be in the water during their scheduled swim lessons. Please no family members in the pool. If you would like to be able to use the facilities at a time other than your swim lesson, please contact Greg Hulse, our Membership & Marketing Coordinator for membership details at ext. 113.

Samena Swim Club
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(425) 746-1160